



# HETMA

HIGHER EDUCATION TECHNOLOGY MANAGERS ALLIANCE

The HETMA Approved program was created to provide a service to evaluate products through the lens of higher education technical managers. A diverse group pooled from our membership allows different perspectives to shape the outcome of any approval. The following are the findings of the Approved Committee and the evaluating members.

Company: Harman

Product: AMX- JPK-1300

Overall score: Exceeds Expectations

Approval Status: Approved – Control System

The results of this evaluation are good for the terms that the product is in its current production state as outlined in the Approved Terms and Conditions. Any major change in build, firmware, or software could result in a need for re-evaluation.

Please contact [communications@hetma.org](mailto:communications@hetma.org) for HETMA Approved Program media packet for posting on company websites, social media, and print media.

## Evaluator Demographic Information

Institution/University size:

Small (less than 5000): 2

Medium (5000-10000): 2

Large (greater than 10000): 1

Evaluator Certifications: CTS, CTS-I, CTS-D Extron A/V Associate, Crestron Master Technology Architect, CompTIA N+, Dante, Extron DSP, Project Management or A/V-AVIXA, QSYS, Net+, CCNA, CEH



## Evaluation Results and Notes

### Questions asked in the evaluation

#### **1. Verification:** How we tested the product or service.

“Setup in the office to control a consumer-grade display and switch between 2 computers. We used the built-in power amp to power the SLP14/T speakers playing program audio. The device worked as described. We utilized a consumer-grade LG display and used CEC to control the display on and off. The device was easily configured and worked exactly as described.”

“We tested in our office test space. The AMX Jetpack is a simple, effective solution for a basic, self-contained switching and audio routing system. The control GUI is easy to navigate, and I could easily enter a hex command to control the TV display. The three-piece system is easy to install into a wall and hide behind a display.”

“I used this equipment in one of our classrooms for SGA. This device was an easy setup with easy directions to program what you wanted to program.”

#### **2. Quality:** Does the product or service meet quality standards? Does it have a warranty or replacement program?

“Sturdy construction. Feels well-built. Student worker knocked the control box/amp off of a desk and it still performs flawlessly.”

“The control box is sturdily built with aluminum and feels heavy. The two wall mounts are made of hard, durable plastic. The buttons and knob on the panel press and rotate well and make a nice "click" so you can feel each turn or press.”

“Yes, it meets the quality service on LAN. It works fast, and the changes are made fast when it's programmed.”

#### **3. Performance:** Does the product or service perform below, at, or exceed expectations?

“The device worked great with the ease of deployment and simple web configuration. The power amp could be a little more powerful, but the device works well for a small space with program music. The USB passthrough worked in testing with a Bose video bar, so it is a great addition.”

“I have the system running a test conference room for a couple of months and have not once had any issue - no need to reboot, no display error, no locked switching. I would have no issue pushing a full lifecycle out of this feels like a very sturdy system.”

“Working with Harman products, they are expected to work a specific way, and it has not failed.”



**4. Network and Security:** If networked, how is it deployed? What network standards does it follow? How secure is it? Are there any physical security options?

“N/A”

**5. HETMA+:** What about this product or service makes it a good fit for higher education and for technical managers?

The point of the Approved Program is to provide higher education technical managers with recommendations for products that can better the lives of students, faculty, and staff by providing a better learning and teaching environment. With that in mind, we evaluate products for the specification and performance review, how they fit into our space, and the impact they could have.

The Harman AMX- JPK-1300 was wonderful to evaluate. The AMX- JPK-1300 met the expectations in quality and performance for higher education institutions.

Here are some of the comments from evaluators:

“The device is marketed toward secondary schools, but this is a one-stop device for Higher Ed institutions on a budget that needs an affordable control and transport solution. The HDBaseT transport included with easily configured transport makes this an excellent choice.

“I believe this product fits into the higher education space. A no code, full video/audio switching with button panel at a low cost is hard to come by, and this product delivers in terms of quality. My only hesitation is the wall plate input panel, which seems to limit the design. But if this product fits the design, I see no reason it can't fit into any higher ed institution.”

“It's a great product for higher education because if you want to do a quick upgrade in a space, this product will be great to integrate in, easy to use, and easy to set up without paying thousands of dollars.

Overall, the evaluators stated that the AMX- JPK-1300 will become part of their thought process in future classroom planning. We are happy to give this an Approval rating and look forward to our continued partnership.

HETMA Approved Program Chairs.