



# GOVERNMENT



## Extended Warranty & Expedited Ordering Process for US Government Customers

AMX by HARMAN is extending our hardware warranty for our US federal (CONUS & OCONUS), state, and local government customers and implementing a priority in the fulfillment process to all AMX by HARMAN government orders. The warranty on AMX by HARMAN hardware is currently 5 years.

In addition, AMX now has a dedicated government ordering process. It's as simple as emailing [amxgovorders@harman.com](mailto:amxgovorders@harman.com). Integrators and partners should use this email address when submitting government client project orders. This includes federal, state and local government orders. An email to this dedicated address provides expedited order fulfillment and ensures the warranty extension is granted on qualified government orders. All orders will be reviewed by HARMAN to insure they are a government project.

### Program Details:

- To place US government orders and receive priority in the fulfillment process email: [amxgovorders@harman.com](mailto:amxgovorders@harman.com)
- This program applies to US federal, state and local government
- All orders will be reviewed by AMX to insure they are a government project and will require the following information:
  - Government Entity
  - Project Name
  - Project Location & Physical Address
  - End User Contact Details (Name, Address, Telephone Number, Email Address)

