

## **Harman RoSA Warranty Policy**

### **What is the warranty period?**

The warranty covers a period of 2 years for AMX products and 1 year for other Harman brands, from the date of purchase indicated on the purchase invoice to Harman or any document that is indicated by Harman to its distributors.

The warranty is valid only for Harman Professional brand products purchased from Harman Professional itself by authorized dealers.

Any warranty service or part replacement will not extend the warranty period. Any part or product replaced under warranty will assume only the remainder of the warranty period of the original product.

### **What does the warranty cover?**

The warranty covers failures of operation or performance due to material or manufacturing failure, if:

- a) the dealer purchased this product from HARMAN Professional;
- b) If, whenever warranty service is required during the warranty period, an original dated sales invoice is presented, and;
- c) Unless HARMAN indicates otherwise, you purchased this product in brand new condition.

### **What is not covered by warranty?**

The policy does not cover damage or loss: caused by accident (including force majeure or forces of nature), misuse, abuse, neglect, product modification; occurring during shipment (even when HARMAN has arranged or paid for shipment); caused by failure to follow instructions in the owner's guide, including failure to perform recommended routine or periodic maintenance; resulting from repairs by someone HARMAN did not authorize; (for products not specified by HARMAN for commercial or industrial use) caused by any commercial or industrial use; to the decorative surface of this product; to any data, software or information; caused by using this product for other than its intended purpose. The following are also excluded from this warranty: claims based upon any misrepresentations by the seller; if the product serial number has been altered, defaced or removed; deterioration of component parts, the nature of which is to become worn or depleted with use, including batteries and headphone/headset ear pads/foam pads; any accessory to this product, even if supplied by HARMAN; any installation, removal or re-installation; any set-up calibration or adjustment; any performance variations due to installation-related circumstances, such as program source quality or AC power fluctuations.

HARMAN reserves the right to change the design of, or upgrade, any product from time to time without notice and with no obligation to make any changes or upgrades to any products previously sold or manufactured.